

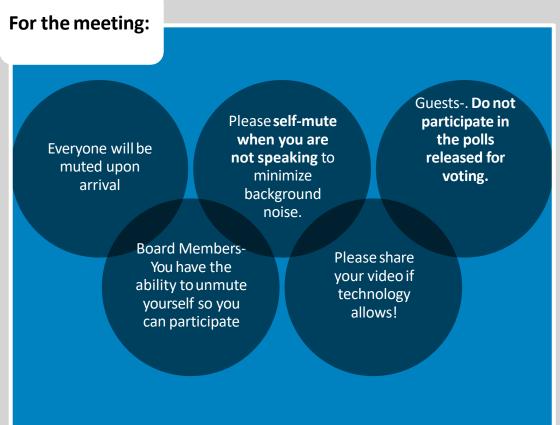
Detroit Continuum of Care (CoC) May Board Meeting

May 6, 2024





Welcome!



There will be a public comments section today

To help you prepare in advance, please see the following rules/ suggestions:

- Public comment will happen at the end of the meeting
- Public comment will be limited to three (3) minutes per individual.
- Public comment is for the board to hear what is going on in the community. The COC Board is here to listen and cannot guarantee any responses, answers, or action during public comment.
- Once someone has made public comment, if they would like to discuss their public comment further, COC Board members and staff from HAND, City of Detroit, and/ or CAM are willing to continue conversation in breakout rooms.
- When giving public comment, please refrain from using abusive language or attacking individuals.
- If you are interested in giving public comment today, please let us know in the chat or send a private message to Kiana Harrison.



ANNOUNCEMENTS

- Results for Board rep for PEC
- Results for CoC Board Officer
 Elections
- Update for Board Membership
- GC Timeline Update





CONSENT AGENDA

Candace Morgan, EC

Do you vote to approve the April 2024 Board Meeting minutes?

HOMELESS ACTION NETWORK OF DETROIT



TIER 1 (ONE)
PRIORITIES





Governance Charter Recommendations

John Allen



Note* Recommendations are in the 2024 May Board Packet



Governance Charter Recommendations pt. 2 Tasha Gray





CoC Committee Restructuring Update

April 22, 2024



Outline

- Background
- Proposed Committee Structure
- Next Steps

Background – CoC Committees & Strategic Plan

- In late 2023, HAND provided recommendations to the Strategic Planning Committee (SPOC) about restructuring the committees to support the implementation of the strategic plan
- In November 2023, HAND shared those recommendations with SPOC.
 - Only the interim report (community feedback) was available at the time so assumptions were made about what would be in the draft and final strategic plan
- In January 2024, HAND also shared how many committees it had the capacity to staff. The final strategic plan reflects the allowance for this staffing capacity
- Around the same time, the City of Detroit agreed to staff the Funder's Council and create a position to support the strategic plan implementation

Background – Strategic Plan Committees

- Interagency Funders Council to address identified challenges and gaps with the CoC structure and to support leveraging, scaling, and alignment of funding resources to support Plan implementation.
- Racial Equity Committee Implement new committee within the CoC governance structure to strengthen the community's capacity to develop and sustain efforts focused on advancing racial equity and addressing, with an intersectional focus, all inequities and disparities within the homelessness response system. Committee members would be charged with considering how the CoC collects, analyzes, and uses data to drive equitable outcomes; working with other committees to identify equity metrics to be embedded in their respective annual work plans; supporting the CoC on developing a racial equity review process to be used by committees as they pursue implementation activities within their purview; and other goals and objectives as determined appropriate.
- Advocacy -
- Ad-Hoc Implementation Committee (not mentioned but presumed) to support the initial implementation of the plan

Background –November 2023 Recommendations

General Membership

Veteran Leadership Committee

Values and Funding Priorities

CoC Committees	Strategic Plan Committees prior draft final report	PWLEH	Workgroups	Consult Groups
Executive Committee	Unsheltered	YAB	Shelter - City	PSH - HAND
Grievance	Shelter	DAG	RRH – City/HAND	Veteran -
Performance and Evaluation	PH (PSH, RRH, other PH and Affordable Housing)	Ambassador	Outreach - City	Youth-CHS
Youth/YHDP			PSH - HAND	Shelter - City
Cam Governance				Moving Up - HAND
PSH Review (formerly LIHTC)				
Chronic				

Keep/Add
Unsure
Remove

Background – January 2024 Committee Update

Area of Work	Annual Hours	% of Total
Committees	5242	25%
Strategy Work Total CoC	3495	17%
Planning Hours	20700	
Average Committees we can staff		
Low	6	
High	9	

Proposed Committee Structure

System-Wide Improvements

1. Establishing the Structures and **Priorities Necessary for Plan Implementation**

Strategy: Ad-Hoc Committee including DAG/YAB members (review structure, prioritize recommendations, and oversee changes)

Implementation: Funders Council

2. Leading the System toward **Equity and Justice** Strategy: Racial and Social Equity

Committee, YAB, DAG

3. Enhancing Staffing and Capacity **Across the Homelessness Response System**

Strategy: Funder's Council and VFP (could play a role in ensuring applications for CoC funding include certain expectations re: staff compensation and training

Consult and Implementation: Workgroups, CoC Board -(policies and leveraging networks)

4. Advocating for Resources to **Expand System and Improve Quality of Programs**

Strategy: Funder's Council, Advocacy Body???, YAB, DAG

5. Building Upon Existing **Improvement Efforts**

Strategy: CAM GC, Youth/YHDP, YAB, Veteran

Consult and Implementation: PSH Review and Workgroups

Proposed Committee Structure

IMPROVING CORE ELEMENTS OF THE HOMELESSNESS RESPONSE SYSTEM

6. Strengthening and Reimagining Shelter and Interim Housing

Strategy: City and MDHHS, Funders Council (funding), CAM GC, DAG, YAB, Ambassadors

Consult and Implementation: Shelter Workgroup, Grievance Committee (information, trends, etc), CAM GC, Youth Committee – interested in exploring 24-hour youth drop-in and host homes

7. Expanding Housing Supply and Building Effective ReHousing System-

Strategy: City (Affordable Housing, BSEED, Ombudsman, etc), HAND, Funders Council, Advocacy Body, CoC Board

Consult and Implementation: VFP (for expanding PSH/RRH resources), PSH Review, PEC (Accountability), Consult groups, DAG, YAB, Advocacy Body, Move Up, CAM GC

8. Reducing Unsheltered Homelessness

Strategy: Funders Council (funding), CAM GC (policy), Unsheltered Committee (new – staff tbd)

Consult and Implementation: Outreach Workgroup

Background –April 2024 Recommendations

CoC Committees	Strategic Plan Committees	PWLEH	Workgroups (Funder Driven)	Consult Groups (Funder Driven)
Executive Committee	Unsheltered (not mentioned in SP)	YAB	Shelter - City	PSH - HAND
Grievance	Racial and Social Equity	DAG	RRH – City/HAND	Veteran -
Performance and Evaluation	Advocacy	Ambassador	Outreach - City	Youth-CHS
Youth/YHDP	Ad-Hoc Implementation (Temporary)		PSH - HAND	Shelter - City
Cam Governance	Funder's Council			Moving Up - HAND

PSH Review (formerly LIHTC)

Chronic

General Membership

Veteran Leadership Committee

Values and Funding Priorities

Key

Keep/Add

Unsure

Remove

Funder Led, Not apart of the official CoC Structure

Proposed Committee Structure -Takeaways HAND City (10)(3)Others (2)

Proposed Committee Structure - Takeaways

HAND only to staff (10): PEC, Youth, V&FP, YAB, DAG, Racial and Social Equity, CAM GC, GM, EC, Board City only to Staff (3): Funders Council, Unsheltered, Ad-Hoc Structure (???)

Others to staff (2): Veteran, Advocacy Shared Committees (2) – Grievance (more strenuous on City), PSH Review (more strenuous on HAND)

Added (+5) = R&S Equity, Advocacy, Unsheltered, Ad-Hoc (temp), Funders Council
Remove (-1) = Chronic
Net results (+4) = New committees

Not mentioned = Workgroups, Consults Groups, and Subcommittees

Next Steps

- Feedback: CoC Board, Chronic Committee, City of Detroit
- Finalize Recommendations: Discussion with City
- Vote: Conduct vote with GC vote
- Implementation: Some committee purposes and/or workplans may need to be reimagined



FY2024 CoC Renewal Project Evaluation Criteria

Amanda Sternberg





FY2024 CoC Competition Recommendations

May 6, 2024

Where We're Going

- Board asked to approve today:
 - FY2024 CoC Renewal Projects Evaluation and Scoring Criteria
 - Updated Detroit CoC Funding Appeals Policy



But First....

- Overview of local CoC competition timeline
 - What's happened and what's coming



Feb -March

- HAND staff developed draft renewal project evaluation and scoring criteria
- HAND staff developed draft changes to Appeals Policy

April

- Public comment period for renewal project evaluation and scoring criteria and Appeals Policy
- Values and Funding Priorities Committee developed responses to public comments

May

- Today: CoC Board asked to approve FY2024 CoC Renewal Project Evaluation and Scoring Criteria and updated Appeals Policy
- Application materials to be developed and published incorporating today's decisions

May

 Values and Funding Priorities Committee to develop new project priorities recommendation and evaluation criteria.

June

- CoC Board to approve FY2024 CoC New Project Priorities and Evaluation Criteria
- Application materials to be developed and published incorporating board's decisions
- VFP develop project priority ranking policies

July

- Anticipated release of FY2024 CoC Notice of Funding Opportunity (NOFO)
- CoC Board asked to approve project priority ranking policies

Recommended FY2024 Renewal Project Evaluation Criteria

Today's Voting Process Recommendation

- Recommended process for today: All CoC board members eligible to vote on renewal project evaluation criteria.
- Historical practice
- Today's vote: Policy, not specific projects
- Rationale for today's recommendation
- Going forward



Aim of the Project Evaluation Recommendations

- Renewal Project Evaluation and Scoring Criteria Recommendations:
 - Funding projects that meet performance standards and fill a community need
 - Making data-driven funding decisions
 - Aligning program performance criteria with System Performance Measures
- Furthering goal to end chronic homelessness:
 - Promoting continued funding for existing PSH that meet performance standards



- Development of Evaluation and Scoring Criteria
- Will be highlighting:
 - Modified: Scoring criteria changed in some way from last year's competition
 - New: Scoring criteria not included in last year's competition
 - New or Modified Informational Only: Used to gather information from applicants, not scored
- Evaluation time period: calendar year 2023



	MODIFIED Evaluation Criteria			SPM	СН
Project Type	Criteria	Change and Rationale	Driven		
PSH, RRH, TH, TH-RRH	Utilization Rates	 Scoring scale changed so that utilization must have been at least 80% to earn any points (up from 75% last year). Changing scale aligns with consultant recommendation. Fully utilizing resources is key to ending homelessness. 	✓		✓
PSH, RRH	Length of time from referral to housing move-in	 Scoring scale updated to reflect 2023 average length of time data. Some projects may earn points for showing improvement over past two years. Moving people into housing quickly is vital to ending homelessness. 	✓		

MODIFIED Evaluation Criteria		Data	SPM	СН	
Project Type	Criteria	Change and Rationale	Driven		
PSH, RRH, TH, TH-RRH	Returns to Homelessness	 Some projects may earn points for showing improvement over past two years. Aligns with HUD's System Performance Measure; is a measure of project quality. 	✓	✓	✓

MODIFIED Evaluation Criteria			Data	SPM	СН
Project Type	Criteria	Change and Rationale	Driven		
All Projects	Spending Rates	 Increased percentage of funds that need to be expended to earn full points. Implementing a decision made in last year's competition. 	✓		

	MODIFIED Evaluation Criteria			SPM	СН
Project Type	Criteria	Change and Rationale	Driven		
All projects (except HMIS)	Attendance at HMIS agency administrator meetings	 Scale updated to align with number of meetings held in 2023. Holds agencies accountable for meeting attendance 	✓		
All projects (except HMIS)	Data Quality and Completeness	 Add an additional data element to be reviewed for error (Veteran status) along with other data elements (race/ethnicity, gender, etc.) This, along with the other data elements to be reviewed, are all critical parts of client's HMIS record for which accurate data is needed. 	✓		

	MODIFIED Evaluation Criteria			SPM	СН
Project Type	Criteria	Addition and Rationale	Driven		
All projects (minus HMIS)	Accurate Reporting for Quarterly Point-in-Time Count/Housing Move-in-Date Audit	 Scoring changed from "all or nothing" points (as it was last year) to allow for some points to be earned even if there were slight errors in the data. Evaluates provider compliance with data entry and reporting requirements. Accurate PIT data not only demonstrates an agency is following data entry protocol, but also points to quality of overall program management. 	√		

	MODIFIED Evaluation Criteria			SPM	СН
Project Type	Criteria	Change and Rationale	Driven		
All projects	Inclusion of PWLEH within agency programming, agency staffing structures, and boards.	 Total points increased from 6 to 10 Modified the details to the question asked to allow for more specificity in question and responses. Question modified with input from DAG. Emphasis the importance of meaningful inclusion of PWLEH within an agency. 			

FY2024 CoC Renewal Project Evaluation and Scoring Criteria Recommendations

NEW Evaluation Criteria				SPM	СН
Project Type	Criteria	Addition and Rationale	Driven		
All projects	Participation in January 2024 unsheltered PIT	 Re-incorporated; a scored component each competition year following the unsheltered PIT Incentivized agencies to participate in the unsheltered PIT. 			
All projects	Bonus points for timely submission of HMIS Quarterly Audits	 Rewards agencies for compliance with HMIS instructions related to quarterly audits Timely submission of these audit reports is key to ensuring accurate project- and system-wide data. May become a scored component in future competitions. 	√		

FY2024 CoC Renewal Project Evaluation and Scoring Criteria Recommendations

Informational Only Questions				
Project Type	Information Collected Rationale			
All projects (other than HMIS)	 Description of how services are provided within the project. Question is modified from 2023. Purpose of question is to better understand scope of service provision, including in-person service provision. 			
PSH, RRH, TH, TH-RRH	 Housing unit inspection process: Provider will need to describe how they ensure units pass Housing Quality Standards (HQS) prior to move in, and at annual inspection. Will also need to describe how they address repair needs that may arise during throughout the year. 			

FY2024 CoC Renewal Project Evaluation and Scoring Criteria Recommendations

- Questions?
- Motion, additional discussion if needed, vote
- Vote: The CoC board is asked to approve the recommended FY2024 renewal project evaluation and scoring criteria for CoC projects.





CoC Funding Appeals Policy Revisions

Amanda Sternberg



Recommended Changes to Detroit CoC Funding Appeals Policy

- Background on Appeals Policy and recommended changes
- Recommended changes approved by Values and Funding Priorities Committee (VFP)
- Public Comment period
 - Comments received and responded to; posted on HAND's website
 - No changes made to policy based on comments
- Two significant changes recommended
 - Additional minor edits to language to clarify or ensure consistency in document

Defining Terms

Threshold

- Renewal projects must earn a score of at least 70% to be submitted to HUD for funding, unless an appeal is granted.
- Any score less than this is "under threshold".
- Projects under threshold, with no appeal granted, will be reallocated.

Reallocate/Reallocation

- Reducing a renewal project's budget in part or in whole.
- Reallocated fund are used to fund new projects.



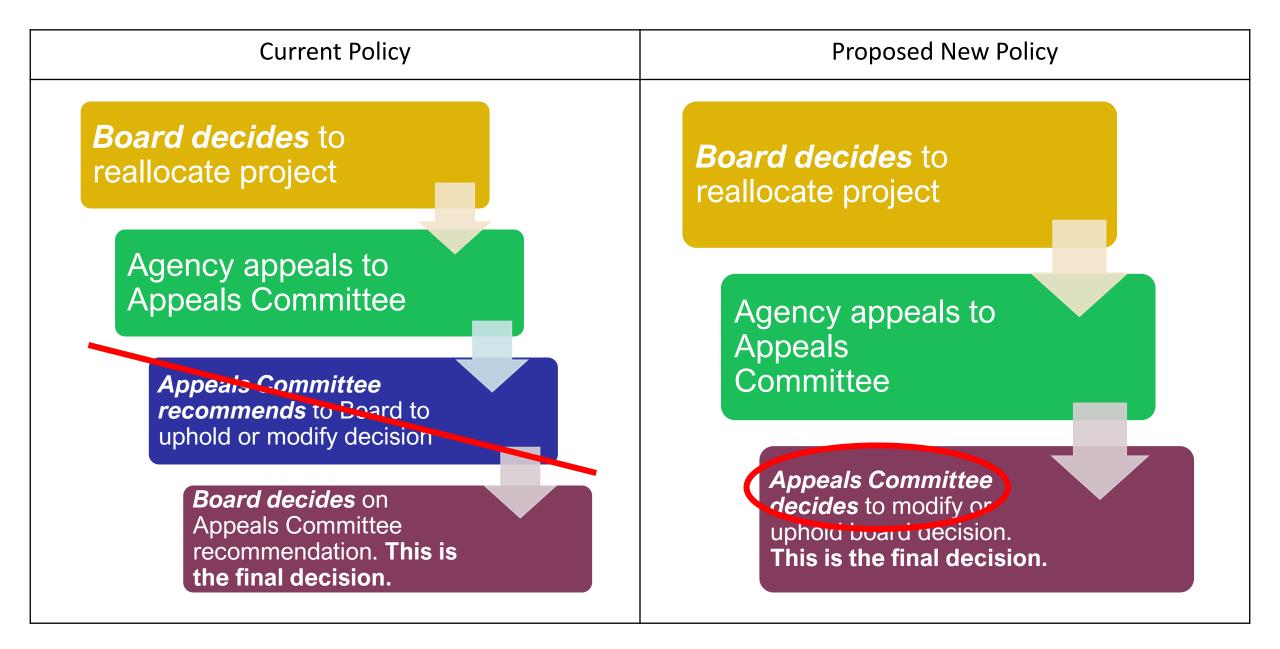
Significant Change #1:

Process for appealing CoC Board decision to reallocate renewal project for reasons other than project below threshold.

Example of when has occurred:

 During the 2015, 2026, and 2017 Competitions, most of the CoC funded Transitional Housing (TH) and Supportive Services Only (SSO) grants were reallocated based on analysis conducted on need for these project types and strategic conversations on how those funds could otherwise be used in the CoC.

Recommended Changes to Reallocation Decisions for Reasons Other than Project Being Under Threshold



Recommended Changes to Reallocation Decisions for Reasons Other than Project Being Under Threshold

Details and Rationale Proposed New Policy Details Grants Appeals Committee decision-making Board decides to authority in these instances. reallocate project Appeals Committee decision to uphold reallocation requires at least 75% of committee members supporting. Agency appeals to Rationale Appeals Streamlines and simplifies decision-making Committee process. Eliminates the circular nature of the current process. Appeals Committee decides to modify or uphold board decision. This is the final decision.

Significant Change #2:

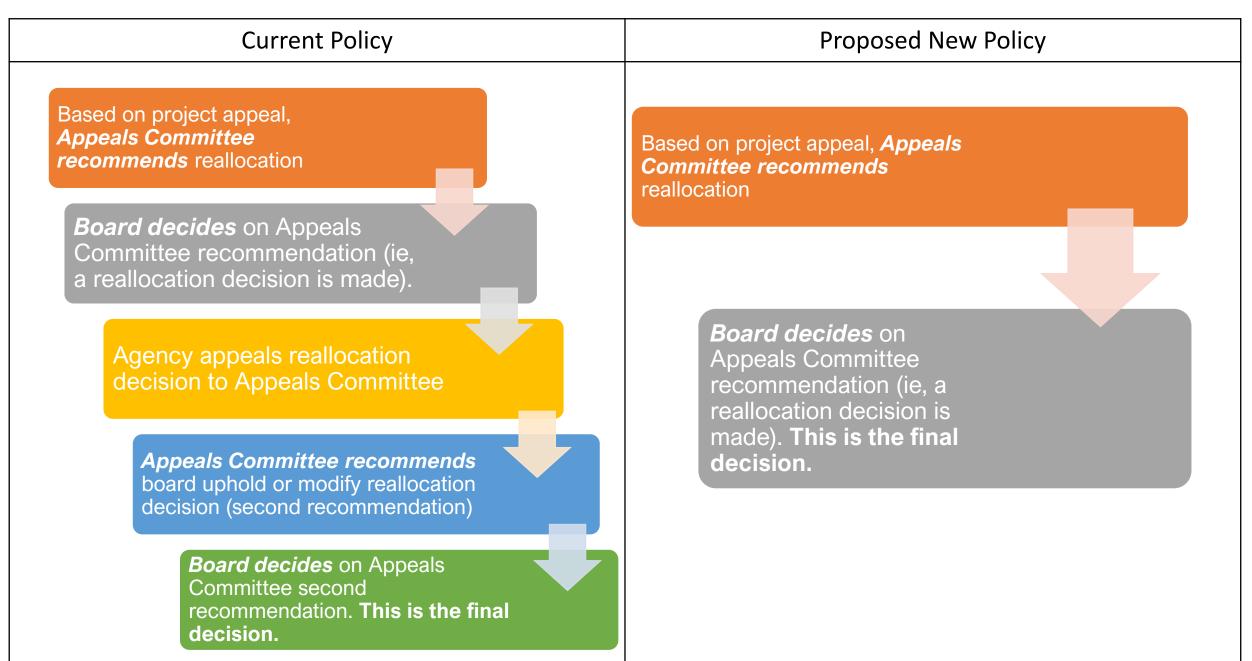
Process for appealing reallocation decisions when project falls below threshold.

Example of when has occurred:

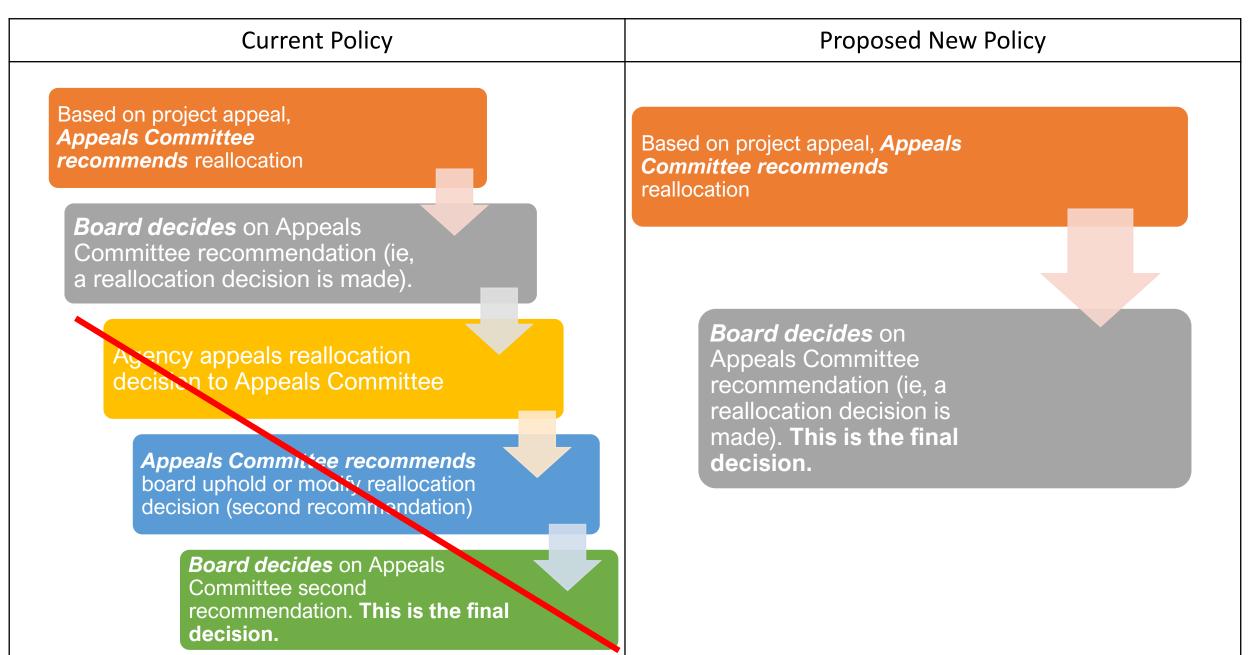
- More typical scenario when projects are reallocated
- Most recently occurred in 2023 competition, where six projects were reallocated in part due to falling below threshold



Recommended Changes to Reallocation Decisions When Project is Under Threshold



Recommended Changes to Reallocation Decisions When Project is Under Threshold



Recommended Changes to Reallocation Decisions When Project is Under Threshold

Details and Rationale	Proposed New Policy
 Details Appeals Committee recommendations to reallocate must have at least 75% of committee members supporting. Final decision lies with the board (as with current process). 	Based on project appeal, <i>Appeals</i> Committee recommends reallocation.
 Streamlines and simplifies decision-making process. Eliminates circular nature of current process. Emphasizes importance of addressing project performance concerns which may have caused it to fall below threshold. 	Board decides on Appeals Committee recommendation (ie, a reallocation decision is made). This is the final decision.

- Questions?
- Motion, additional discussion if needed, vote
- Vote: The CoC board is asked to approve the updated Detroit CoC Funding Appeals policy as written.



Next Steps

- Today's decisions will be incorporated into renewal project application materials
- Materials and additional information (webinar, deadlines, etc) will be communicated within the next two weeks.
 - All materials will also be posted to HAND's website: www.handetroit.org/continuum-of-care-funding







Shelter Access

Brenna Welch





Shelter Access Update

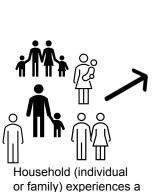
CoC Board May 6, 2024

Shelter Prioritization

We began the Shelter Prioritization process on January 29, 2024 as a means to address shelter referrals according to need and risk. Currently, if an individual seeking shelter engages with CAM, an assessment is completed and the client is added to a prioritization list.

The prioritization list is organized according to client need. Client need is identified through the following factors: unsheltered status, fleeing or attempting to flee DV, SPDAT wellness score, length of time since request, and open outreach entry.

New Shelter Access Model



housing insecurity



Household contacts CAM by phone or by presenting to an Access Point



After collecting daily bed vacancies, CAM will publish a "Daily Reservation List" of all households eligible for an immediate shelter referral for the day



After the household has confirmed their shelter space, a referral is made



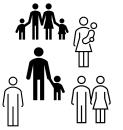
If household cannot be diverted, the household will be added to a "Need Shelter List"



CAM and other service providers will attempt to contact all households on the list. Households will need to confirm shelter placement by 2pm

Not likely that shelter referrals will happen the same day of request

After 2pm Model



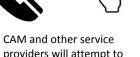
All remaining beds are offered to households with high prioritization values



Clients are notified of bed availability by SMS







providers will attempt to contact all households on the list. Households will need to confirm shelter placement by 2pm



After the household has confirmed their shelter space, a referral is made

Shelter Access Data

January 29-May 1

Make-up of Seeking Shelter List by Population Type

Singles

Total: 787

Families

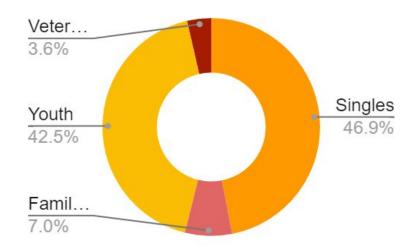
Total: 106

Youth (as a subset)

Total: 535

Veterans (as a subset)

Total: 45



Average Number of Days on Prioritization List before Shelter Referral

Overall average: 15 days

By prioritization factor

Unsheltered: 13 days

Fleeing DV: 19 days

Wellness score greater

than 0: 14 days

Engaged with Street

Outreach: 20 days



Outcomes of Daily Shelter Reservation List

Referred to Shelter

Daily, on average: 4

Total: 286

Declined Shelter

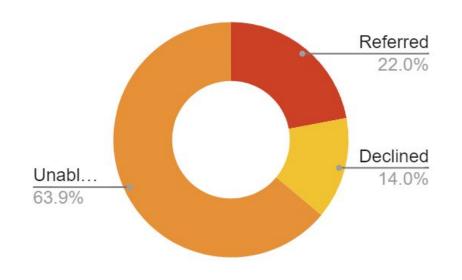
Daily, on average: 3

Total: 182

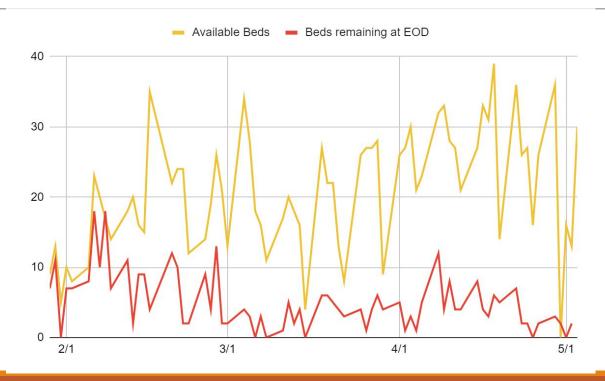
Unable to reach

Daily, on average: 12

Total: 830



Available beds as compared to remaining at EOD



Community Input and Feedback

PWLEH Engagement Subcommittee

- Formed as a subcommittee of the CAM Transition team to ensure that persons with lived experience of homelessness (PWLEH) were centered and included in the transition process
- Includes members of the CAM Governance Committee, CAM Transition Team as well as 10 persons from the DAG and YAB
- Some accomplishments of the committee -
 - Held series of focus groups, interviews, and surveys to get client input on what qualities they wanted to see from a new CAM Lead Agency, what an ideal CAM would function like, recommendations for training, and general system recommendations
 - Used the feedback gathered to inform the RFP directly resulting in additional questions
 - Held a community forum based upon client advocacy during the transition process
 - Informed the inclusion of PWLEH in CAM Governance in an ongoing basis

Letter from PWLEH Subcommittee

- We would like adequate time to consult with, and gather new data from PWLEH who have utilized the shelter prioritization process from our community
- We would like to allow this data to inform the way we move forward with the program, keeping our community's voice at the center of the programs design and implementation
- If approved, we will diligently gather feedback to reflect the communities needs and desires, synthesize the feedback & present our findings back to you so that the Board can make informed decisions our PWLEH's process on gaining access to shelter.

Request for CoC Board

Request: Allow an additional 60 days

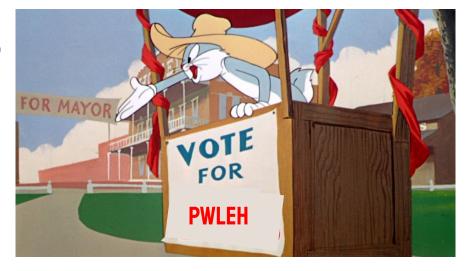
- On 12/4/23, CoC Board Approval of the Shelter Prioritization Pilot for a period of 90 days
- Implementation started on 1/29/24
- On 4/1, CoC Board voted to extend the pilot for an additional 30 days to complete focus groups before voting on full implementation of the pilot.
 - Shelter Access Planning partnered with PWLEH Engagement Subcommittee to plan focus groups.

Support from Shelter Access Planning

- The Shelter Access Planning Group supports the request from the PWLEH Subcommittee to extend the pilot for an additional 60 days to allow time for community feedback through focus groups and interviewing sessions.
- For the 60 day feedback period, the Shelter Access Planning Group will work with the PWLEH Engagement Subcommittee to identify opportunities for improvement, suggest implementation methods and seek approval from CAM Governance Committee for any process improvements.

Request: Allow an additional 60 days

Per PWLEH Engagement
 Subcommittee, recommendation to
 extend the pilot time for two
 months and go before the Board on
 7/1/24 with a recommendation for
 a final version of the shelter
 prioritization policy.





CAM Update *Tasha Gray*





CAM Update

MAY 6, 2024

CAM Governance Committee - Relaunched

- The **first meeting** of the relaunched CAM Governance Committee will take place on **5/15**
- Two board members expressed interest to serve as the CoC Board Rep for CAM GC. Congratulations to Courtney Smith who will elected to serve on CAM GC. Please note that per the CAM GC Guiding document, the Executive Committee elected the CoC Board Representative for the CAM GC.

NOAH Access Point Closure in April

- · Prompted by a perceived threat of violence
- ·A safety evaluation was performed during the closure; additional security measures were put in place
- · Weekly check-in meetings instituted between WM and NOAH
- · CAM Planning is developing safety/security policy and procedures including:
- Crisis communication protocol
- Decision-making protocol during emergency situations
- Cultural Competency Training



PUBLIC COMMENTS



Public Comments

Look over the rules and suggestions for public comments again:

- Public comment will happen towards the end of the meeting.
- Public comment will be limited to three (3) minutes per individual.
- Public comment is for the board to hear what is going on in the community. The COC Board is here to listen and cannot guarantee any responses, answers, or action during public comment.
- Once someone has made public comment, if they would like to discuss their public comment further, COC Board members and staff from HAND, City of Detroit, and CAM are willing to continue conversation in breakout rooms.
- When giving public comment, please refrain from using abusive language or attacking individuals.
- If you are interested in giving public comment today, please let us know in the chat or send a private message to Kiana Harrison.



Public Comments

https://www.youtube.com/wat
ch?v=iHdviZkM7S4

3800





Our next CoC Board Meeting is Monday, June 3, 2024