### ESG CAPER (Consolidated Annual Performance and Evaluation Report) Finding and Fixing Data Quality Errors

### **CAPER Guide Introduction:**

This document is to be used as an instructional guide to assist the end user in running an ESG CAPER Report with instructions on how to read the report and correct missing/null data elements. The most common tables/questions where missing/null data may appear have been included.

### **Report Filters**

We recommended that users run **separate ESG CAPER reports for each project** per HUD requirements. This ensures accurate data for the specific project and reduces data chatter errors.

However, the CAPER will work for Provider Reporting Groups. Create and select the desired Reporting Group in the Prompts. Once a selection is made, the user needs to designate the appropriate "Parent Provider" in the dropdown that appears. This provider is the provider that will populate in Question 4a with the appropriate project name, id, and other HUD standards information.

### NOTES:

Report specifications require a Project Entry and Project Exit (when applicable) in order to include clients in the report. Projects recording Services, Needs or Referrals ONLY will not generate any report results.

#### What does CAPER stand for?

Consolidated Annual Performance and Evaluation Report (CAPER)

#### Who is required to complete and submit a CAPER?

Recipients with HUD funding received through the Emergency Solutions Grants (ESG) Program are required to submit a Consolidated Annual Performance and Evaluation Report (CAPER) to HUD annually. NOTE: If you receive funds from MSHDA and/or MDHHS they will provide instructions as to when and how you submit a CAPER Report to them.

#### Where do I find the CAPER Report?

#### The CAPER Report can be found in HMIS



#### How Do I Run the CAPER Report?

Fill out all the prompts and click "Build Report".

- 1) Provider Type= Choose option to report by Individual Agency Provider Page or Reporting Group
- 2) Provider = Choose the Project Page
- 3) Program Date Range = Grant Term (can be run quarterly)
- Entry/Exit Types = HUD

#### **Report Options** Use Previous Parameters Provider O <u>Reporting Group</u> Provider Type 1 Ladybug Services - MCAH Training CoC (TEST PAGE) Provider \* Search My Provider Clear 2 (10108)This provider AND its subordinates OTHIS provider ON 3 10 / 01 / 2018 🔊 🖓 to 09 / 30 / 2019 Program Date Range \* Basic Center Program □ <u>HPRP</u> Quick Transitional Living Program Entry/Exit Types\* Basic Entry/Exit <u>HUD</u> PATH <u>Call</u> <u>RHY</u> Standard Entry/Exit VA (Retired) Build Report Download Clear

### **Reading and Understanding the CAPER Report Results**

### Table/Question 4a. Project Identifiers

Project descriptor data elements (PDDE) are intended to identify the organization, specific project, and project details to which an individual client record in an HMIS is associated.

Any missing or incorrect information must be corrected on the Provider page by the Agency Administrator. If all fields are blank, it is likely that the report was run using a 'Reporting Group'. <u>Separate CAPER</u> reports must be run for each provider page.

| 4a - Project Identifiers in HMIS |                           |                   |                  |      |         |   |                            |                            |               |          |                  |       |         |   |                                 |                                   |   |               |                         |           |        |      |      |       |                   |                      |
|----------------------------------|---------------------------|-------------------|------------------|------|---------|---|----------------------------|----------------------------|---------------|----------|------------------|-------|---------|---|---------------------------------|-----------------------------------|---|---------------|-------------------------|-----------|--------|------|------|-------|-------------------|----------------------|
|                                  | #                         | Α                 | В                | С    | DI      | E F                                     | G                          | H I                        | J             | К        | 1 L -            | м     | Ν       | 0 | Р                               | Q                                 | R   | S             | т                       | U         | V      | w    | X    | Y     | z                 | All                  |
|                                  | Orgar                     | izatio            | n Nam            | e    | Org. ID | Project                                 | Name                       |                            | Project<br>ID | н        | MIS Pr           | oject | Туре    |   | Method<br>for<br>Tracking<br>ES | Affi<br>wit<br>resi<br>pro<br>(SS | iliated<br>h a<br>identia<br>ject?<br>60) | P<br>I o<br>A | roject<br>f<br>ffiliati | IDs<br>on | CoC C  | odes | Geod | codes | Vic<br>Ser<br>Pro | tim<br>vice<br>vider |
|                                  | Ladyb<br>Trainir<br>PAGE) | ug Serv<br>Ig CoC | vices -<br>(TEST | МСАН | 10108   | Ladybug<br>Training<br>Project<br>PAGE) | g Servia<br>CoC -<br>(HUD) | ces - MCAH<br>RRH<br>(TEST | 10591         | P⊢<br>(H | H - Rapi<br>HUD) | d Re- | Housing |   |                                 |                                   |   |               |                         |           | X - Ba |      | 2690 | 37    | Fals              | e                    |
|                                  |                           | 1                 |                  |      | 2       |   | 3                          |                            | 4             |          |                  | 5     |         |   | 6                               |                                   | 7   |               | 8                       |           | 9      |      | 1    | 0     | 1                 | 1                    |

#### Ensure the following information is correct:

- 1) Organization Name = Level 3 (MI) Level 4 (NC) Agency Provider Page.
- 2) Organization ID = Level 3 (MI) Level 4 (NC) Agency Provider HMIS ID
- 3) Project Name = Funded Project Page Name
- 4) Project ID = Funded Project Page HMIS ID
- 5) HMIS Project Type = Varies based on provider page. The only ESG funded project types that are acceptable include:
  - a. Street Outreach
  - b. Emergency Shelter
  - c. Transitional Housing
  - d. Homeless Prevention
  - e. PH: Rapid Re-Housing
- 6) Method for Tracking ES = Should only be completed for Emergency Shelter Projects. This field should be blank for all other project types.
  - a. Entry/Exit Date

b. Night-by-Night \* \*Most Emergency Shelters use the Entry/Exit Method of Tracking. The Night-by-Night method of tracking requires emergency shelters to capture contacts and date of engagement.

- 7) Affiliated with a residential project (SSO) = Services Only project where services are attached to a project type (e.g., RRH or PSH)
- 8) Project IDs of Affiliation = Services Only project Page HMIS ID
- 9) CoC Codes = Community CoC Code
- 10)Geocodes = Community CoC Geocode (HUD provides a GeoCode listing)
- 11) Victim Service Provider Should be "False"

### Table/Question 5a. Report Validation Table

This section provides you with totals for the persons served during the reporting period. Review the information to ensure your demographic information is correct. For example, if you are a project that serves only adults and there is data for "child heads of household" you will need to correct the DOB and/or Relationship to Head of Household (HoH) data elements on the client record.

| 5a - Report Validation Table  |              |   |               |  |  |  |  |  |  |  |
|---|--------------|---|---------------|--|--|--|--|--|--|--|
| Report Validation Table   |              |   |               |  |  |  |  |  |  |  |
| 1. Total Number of Persons Served   | Clients      | are organized by age (pulled from date of birth in the Client Profile tab).                 | 1418          |  |  |  |  |  |  |  |
| 2. Number of Adults (age 18 or over)  | If you h     | nave missing date of birth (question 5a4 and 6a4) you will need to fix that data in orde    | er 1101       |  |  |  |  |  |  |  |
| 3. Number of Children (under age 18) to have complete count of persons served   |              |   |               |  |  |  |  |  |  |  |
| 4. Number of Persons with Unknown Age   | Clien        | to with a project entry AND exit during the reporting period                                | 16            |  |  |  |  |  |  |  |
| 5. Number of Leavers  |              |   |               |  |  |  |  |  |  |  |
| 6. Number of Adult Leavers Adult clients with a project entry AND exit during the reporting period                                    |              |   |               |  |  |  |  |  |  |  |
| 7. Number of Adult and Head of Household Leavers Clients still enrolled during reporting period (i.e. project entry – <u>NO exit)</u> |              |   |               |  |  |  |  |  |  |  |
| 8. Number of Stayers  |              |   |               |  |  |  |  |  |  |  |
| 9. Number of Adult Stayers  |              | Adult Clients still enrolled during reporting period (i.e. project entry – <u>NO exit</u> ) |               |  |  |  |  |  |  |  |
| 10. Number of Veterans  |              | Adult Clients (+18) with a "Yes" response to veteran status                                 | 212           |  |  |  |  |  |  |  |
| 11. Number of Chronically Homeless Pers   | sons         | Total persons with HoH or adult who meet the 'Chronic' definition (see Q26b guidance        | e) <b>102</b> |  |  |  |  |  |  |  |
| 12. Number of Youth Under Age 25  |              | Youth under 25 with "Self" response to Relationship to HoH                                  | 103           |  |  |  |  |  |  |  |
| 13. Number of Parenting Youth Under Ag  | e 25 with Ch | ildren  | 21            |  |  |  |  |  |  |  |
| 14. Number of Adult Heads of Household   Adult Clients (+18) with "Self" response to Relationship to HoH   10                         |              |   |               |  |  |  |  |  |  |  |
| 15. Number of Child And Unknown-Age Heads of Household  |              |   |               |  |  |  |  |  |  |  |
| 16. Heads of Households and Adult Stayers in the Project 365 Days or More   |              |   |               |  |  |  |  |  |  |  |

The ESG CAPER has built in data quality indicators. To ensure that your report is pulling correctly, review the following information and correct any issues. There are 6 **Data Quality Tables** (items 6a-6f) that list data elements that may have errors that need to be fixed. Errors will include "information missing", "data issues" or "error count". "Missing" is defined to mean data where the field has data not collected, is null or blank, or where the entire form or table record on which that field resides is completely absent.

Throughout the report you can click on any blue hyperlink to bring up a list of clients in that cell. You can download this list of clients into excel and use the list to fix data. Many of the errors found in this section are also shown as missing data in other sections within the report. If you fix the data here it will clear up data errors listed located in the other report sections.

**NOTE:** Once you locate an error for a client, use the "Highlight Client" feature to look for other potential errors. This will highlight additional errors for the client, allowing the user can to go to a client record once to make all of the needed corrections.



In addition, you can run the 0640 – HUD Data Quality Report Framework – v9 found in the ART folder ART > Public Folder > Data Quality Folder

### Table/Question 6a. Data Quality: Personally Identifiable Information

Personally Identifiable Information (PII) Purpose: Complete PII is critical to The HMIS system's ability to unduplicate and merge client records. Errors are identified for those records where information is not present because the client didn't know the response, refused to provide a response or the information was missing or where the response is not consistent with protocols established for the data quality of the element. All of the data elements listed here must be answered per HUD data standards. An error for the client will appear if one of these elements has an answer that is not HUD approved (client doesn't know or client refused and/or data not collected).

## Any missing or incorrect information must be corrected on the Profile, Entry or Exit assessment.

| 6a - Data Quali  | 6a - Data Quality: Personally Identifiable Information   |                |         |             |                 |  |  |  |  |  |  |  |
|------------------|--|----------------|---------|-------------|-----------------|--|--|--|--|--|--|--|
|                  |  | Client Doesn't | T. (    |             |                 |  |  |  |  |  |  |  |
| Data Element     | "Data Issues" reflect data elements not answered per HUD | Refused        | Missing | Data Issues | % of Error Rate |  |  |  |  |  |  |  |
| Name (3.1)       | data standards   | 0              | 2       | 21          | 2%              |  |  |  |  |  |  |  |
| SSN (3.2)        |  | 9              | 35      | 611         | 46%             |  |  |  |  |  |  |  |
| Date of Birth (3 | This table corresponds to Q2. Personally Identifiable    | 0              | 18      | 9           | 2%              |  |  |  |  |  |  |  |
| Race (3.4)       | Information (PII) on the 0640 HUD Data Quality           | 9              | 24      |             | 2%              |  |  |  |  |  |  |  |
| Ethnicity (3.5)  | Framework Report v9. You can use the 0640 to assist      | 6              | 16      |             | 2%              |  |  |  |  |  |  |  |
| Gender (3.6)     | with finding and fixing data quality errors.             | 0              | 14      |             | 1%              |  |  |  |  |  |  |  |
| Overall Score    |  |                |         |             | 49%             |  |  |  |  |  |  |  |

#### Table/Question 6b. Data Quality: Universal Data Elements

Purpose: These are elements common to all client records. They are used for HMIS reporting. Errors are identified for any record where information is not present because the client didn't know the response, refused to provide a response, the information was missing or where the response is not consistent with protocols established for the data quality of the element.

| 6b - Data Quality: Universal Data Elements | "Error Count" reflect data elements not answered nor HUD |     |             |                 |
|--|--|-----|-------------|-----------------|
| Data Element                               | data standards   |     | Error Count | % of Error Rate |
| Veteran Status (3.7)                       | uata stanuarus   |     | 24          | 2%              |
| Project Start Date (3.10)                  | This table corresponds to Q3. Universal Data Elements on |     | 0           | 0%              |
| Relationship to Head of Household (3.15)   | the 0640 HUD Data Quality Framework Report v9. You       | 126 | 9%          |                 |
| Client Location (3.16)                     | can use the 0640 to assist with finding and fixing data  |     | 8           | 1%              |
| Disabling Condition (3.8)                  | quality errors.  |     | 122         | 9%              |

### Table/Question 6c. Data Quality: Income and Housing Data Quality

Purpose: These elements are critical for measuring housing and income performance at the project and continuum level. Errors are detected on any record where information is not present because the client didn't know the response, refused to provide a response, the information was missing or where the response of client has income "yes" or "no" at a data collection stage that is inconsistent with the income source information

| 6c - Data Quality: Income and Housing Data Ouality |  |             |                 |  |  |  |  |  |  |  |  |
|--|--|-------------|-----------------|--|--|--|--|--|--|--|--|
| Data Element                                       | There will be a high percentage at "project start" for long term stayers   | Error Count | % of Error Rate |  |  |  |  |  |  |  |  |
| Destination (3.12)                                 | (in project prior to $10/1/2014$ ). Ensure there is updated income   |             | 3%              |  |  |  |  |  |  |  |  |
| Income and Sources (4.2) at Start                  | information in the "annual assessment"   | 190         | 18%             |  |  |  |  |  |  |  |  |
| Income and Sources (4.2) at Annual Asses           | This table corresponds to Q4. Income and Housing Data Quality on the   | 98          | 100%            |  |  |  |  |  |  |  |  |
| Income and Sources (4.2) at Exit                   | 0640 HUD Data Quality Framework Report v9. You can use the 0640 to assist with finding and fixing data quality errors. | 130         | 18%             |  |  |  |  |  |  |  |  |

#### Table/Question 6d. Data Quality Chronic Homelessness

Purpose: The fields in elements 3.917 A and 3.917 B Living Situation are the building blocks of determining if someone has been homeless enough time to be reported as chronically homeless. If data is missing in any field in Living Situation, the HMIS is not able to accurately report chronic homelessness.

| 6d - Data Quality: Chronic Homelessness |   |   |   |  |  |   |  |  |     |  |
|---|---|---|---|--|--|---|--|--|-----|--|
| Entering into project type              | Count of total<br>records   | Missing time in<br>institution<br>(3.917.2)             | Missing time in<br>housing<br>(3.917.2) | Approximate<br>Date started<br>(3.917.3)<br>DK/R/missing | Number of<br>times (3.917.4)<br>DK/R/missing |   | Number of<br>months<br>(3.917.5)<br>DK/R/missing | % of records<br>unable to<br>calculate |     |  |
| ES, SH, Street Outreach                 | 574   |   |   | 126  | 71   |   | 71   | 24%                                    |     |  |
| тн                                      |   | 73  | 1                                       | 4  | 3  | 2 |  | 2                                      | 14% |  |
| PH (all)                                | This table corr   | esponds to Q5. Chronic Homelessness Data Quality on the |   |  |  |   |  | 11                                     | 8%  |  |
| Total                                   | a Quality Framework Report v9. You can use the 0640 to ding and fixing data quality errors. |   |   |  |  |   |  | 19%                                    |     |  |
|   |   | 3   | <b>J</b> 1 <i>1</i>                     |  |  |   |  |  |     |  |

#### Table/Question 6e. Data Quality: Timeliness

Purpose: Timely data entry is critical to ensuring data accuracy and completeness. This section identifies how quickly project Entry and project Exit data is entered into the HMIS after it occurs.

| 6e - Data Quality: Timeliness |  |                                       |                                      |
|-------------------------------|--|---------------------------------------|--------------------------------------|
| Time For Record Entry         |  | Number of<br>Project Start<br>Records | Number of<br>Project Exit<br>Records |
| 0 days                        | This table service and to OC Timesliness on the OC40 | 808                                   | 410                                  |
| 1 - 3 days                    | HUD Data Quality Framework Report v0                 | 278                                   | 242                                  |
| 4 - 6 days                    | TIOD Data Quality Framework Report v9.               | 88                                    | 23                                   |
| 7 - 10 days                   |  | 47                                    | 14                                   |
| 11+ days                      |  | 190                                   | 148                                  |

### Table/Question 6f. Data Quality: Inactive Records: Street Outreach and Emergency Shelter

Purpose: Data quality includes maintaining accuracy in the number of active records in a system. For projects where clients often leave or disappear without an exit (street outreach and night-by-night shelters), the records often remain open and hamper the project and community's ability to generate accurate performance measurements. This section sets a 90-day limit on inactive records and reports how many records within the report range are inactive (i.e. should have been exited but were not) based on contact with the client for outreach or bed nights for shelter. Column B - # of Records - contains all clients active according to their entry and exit dates regardless of project type.

| 6f - Data Quality: Inactive Reco    | rds: Street Outreach and Emergency Shelter |     |           |                          |                          |
|-------------------------------------|--|-----|-----------|--------------------------|--------------------------|
|                                     |  | # o | f Records | # of Inactive<br>Records | % of Inactive<br>Records |
| Contact (Adults and Heads of Hou    |  | 5   | 5         | 100%                     |                          |
| Bed Night (All clients in ES - NBN) |  | 0   | 0         | 0%                       |                          |
|                                     | 40   |     |           |                          |                          |

The remainder of the report tables will provide information about the clients served during the reporting period.

### Table/Questions 7a. Number of Persons Served

This section provides you with totals for the persons served during the reporting period. Review the information to ensure your demographic information is correct. For example, if you are a project that serves only adults and there is data for "With Only Children" you will need to correct the DOB and/or Relationship to Head of Household (HoH) data elements on the client record

| 7a - Number of Persons Served      |       |                     |                             |                       |                           |  |  |  |
|------------------------------------|-------|---------------------|-----------------------------|-----------------------|---------------------------|--|--|--|
|                                    | Total | Without<br>Children | With Children<br>and Adults | With Only<br>Children | Unknown<br>Household Type |  |  |  |
| Adults                             | 1101  | 936                 | 157                         |                       | 8                         |  |  |  |
| Children                           | 301   |                     | 290                         | 8                     | 3                         |  |  |  |
| Client Doesn't Know/Client Refused | 0     | 0                   | 0                           | 0                     | 0                         |  |  |  |
| Data not collected                 | 16    | 0                   | 0                           | 0                     | 16                        |  |  |  |
| Total                              | 1418  | 936                 | 447                         | 8                     | 27                        |  |  |  |

### Table/Question 8a. Number of Households Served

8a - Number of Households Served

Correct household type is critical in this report. If your project serves only "adults with children" and you see clients in the "with only children" column that will indicate the relationship to head of household and/or client DOB is incorrect. Additionally, "unknown household type" errors need to be corrected to ensure clients are counted correctly as singles or persons in families.

|                  |   |       | Total | Without<br>Children                            | With Children<br>and Adults                         | With Only<br>Children                        | Unknown<br>Household Type |      |
|------------------|---|-------|-------|--|---|--|---------------------------|------|
| Total Households | <b>Total</b> Number of <b>Households</b><br>Served should <b>EQUAL</b> Total Adult<br>HoHs ( <b>5a14</b> ) + Total Child HoH<br>( <b>5a15</b> ). Discrepancies will indicate<br>an error with the Relationship to<br>Head of Household question on the<br>client record. Either the information is<br>missing or more than one person in<br>the household is listed as 'Self – Head<br>of Household'. | Locat | 1042  | 897<br>Suppler<br>Name: Hous<br>ublic Folder > | 138<br>nental ART<br>eholds with Mu<br>Data Quality | 1<br>Report<br>ultiple HoHs<br>> Incongruity | 6                         | orts |

# Table/Question 8b. Point-in-Time Count of the Number of Households on the Last Wednesday

This reports on how many households were in the project on the last Wednesday in January, April, July and October. If you see big changes in the data among the Point-in-Time counts that can't be accounted for, you will want to determine and resolve the issue.

| 8b - Point-in-Time Count of Households on the Last Wednesday |       |                     |                             |                       |                           |  |  |  |  |
|--|-------|---------------------|-----------------------------|-----------------------|---------------------------|--|--|--|--|
|  | Total | Without<br>Children | With Children<br>and Adults | With Only<br>Children | Unknown<br>Household Type |  |  |  |  |
| January  | 323   | 267                 | 53                          | 1                     | 2                         |  |  |  |  |
| April  | 384   | 313                 | 67                          | 1                     | 3                         |  |  |  |  |
| July   | 443   | 370                 | 68                          | 1                     | 4                         |  |  |  |  |
| October  | 447   | 361                 | 79                          | 1                     | 6                         |  |  |  |  |

### Table/Question 9a and 9b. Number of Persons Contacted/Number of Persons Engaged

This reports on required data elements for **Night-by-Night (NBN) Shelters** and **Street Outreach Projects (SOP)ONLY** (all other projects will see zero data). Data will be pulled from the Current Living Situation Sub-assessment and Date of Engagement question on the client's record.

|                | Current Living Situation |            |                         |  |  |  |  |  |
|----------------|--------------------------|------------|-------------------------|--|--|--|--|--|
|                | Start Date *             | End Date   | Information Date        | Current Living Situation   |  |  |  |  |
| /              | 02/01/2020               |            | 02/01/2020              | Transitional housing for homeless persons (including homeless youth) (HUD) |  |  |  |  |
| 2 🕎 10/08/2019 |                          |            |                         | Long-term care facility or nursing home (HUD)                              |  |  |  |  |
| / 🔋            | 08/21/2019               | 08/21/2019 | 08/21/2019              | Place not meant for habitation (HUD)                                       |  |  |  |  |
| /              | 08/20/2019               | 08/20/2019 | 08/20/2019              | Place not meant for habitation (HUD)                                       |  |  |  |  |
| / 🖠            | 08/17/2019               |            | 08/17/2019              | Place not meant for habitation (HUD)                                       |  |  |  |  |
| Ac             | ld                       |            | Showing 1-5 of 14 First | Previous Next Last   |  |  |  |  |

For Street Outreach projects - ensure that <u>all CONTACTS</u> have been documented on the Current Living Situation sub-assessment for <u>each HoH and Adult</u> served (5a14 and 5a2). The first contact should be documented on the project start, and the last on the project exit. All contacts (other than the first and last) should be documented on the Update Assessment (*i.e.*, Interim Review).

For NbN shelters – ONLY record a Current Living Situation sub-assessment for <u>each HoH and Adult</u> served (5a14 and 5a2) if the interaction between the shelter personnel and client goes beyond a basic provision of shelter services (conversation about client's well-being or needs/housing plan/referral).

The DATE OF ENGAGEMENT is the date on which an interactive client relationship results in a deliberate client assessment or beginning of a case plan. There should only be one Date of Engagement recorded on or after the project start and before the client exit. If the client exits without becoming engaged, the Date of Engagement should be left blank.

| 9a - Number of Persons Contacted |  |  |                          |  |  |  |
|----------------------------------|--|--|--------------------------|--|--|--|
|                                  | Total Persons<br>Contacted should  |  | All Persons<br>Contacted | First Contact -<br>NOT staying on<br>the Streets, ES,<br>or SH | First contact -<br>WAS staying on<br>Streets, ES, or<br>SH | First contact -<br>Worker unable<br>to determine |
| Once                             | Served ( <b>5a2</b> ) + Total<br>Child HoH ( <b>5a15</b> )<br>First contact place should |  | 81                       | 0  | 0  | 0  |
| 2-5 Times                        |  |  | 4                        | 0  | 0  | 0  |
| 6-9 Times                        |  |  | 1                        | 0  | 0  | 0  |
| 10+ Times                        |  |  | 0                        | 0  | 0  | 0  |
| Total Persons Contacted          | be completed.  |  | 86                       | 0  | 0  | 0  |

| 9b - Number of Persons Engaged |                         |                          |  |  |  |      |
|--------------------------------|-------------------------|--------------------------|--|--|--|------|
|                                |                         | All Persons<br>Contacted | First Contact -<br>NOT staying on<br>the Streets, ES,<br>or SH | First contact -<br>WAS staying on<br>Streets, ES, or<br>SH | First contact -<br>Worker unable<br>to determine |      |
| Once                           |                         |                          | 53   | 0  | 0  | 0    |
| 2-5 Times                      |                         | 1                        | 1  | 0  | 0  | 0    |
| 6-9 Times                      | Total Persons Engaged   |                          | 1  | 0  | 0  | 0    |
| 10+ Times                      | may be less than the    | may be less than the     |  | 0  | 0  | 0    |
| Total Persons Engaged          | Total Persons Contacted |                          | 55   | 0  | 0  | 0    |
| Rate of Engagement             |                         |                          | 0.64   | 0.00   | 0.00   | 0.00 |

Rate of engagement is determined by dividing total numbers in Table 9b by total numbers from Table 9a.

e.g., All Persons Contacted = 55/86 = 64% (.64)

### Table/Questions 10a through 12b. Gender / Age / Race / Ethnicity

These tables report on Universal Data Elements required for all clients. You can update these fields on the client Profile or Entry Assessment.

### Table/Questions 13a1 through 13c1. Physical and Mental Health Conditions

These tables report on Universal Data Elements required for all clients and entered on the Disability Sub Assessment. You can update the Disability on the Entry assessment, Interim Review/Update Assessment or Exit Assessment.

### Table/Questions 14a through 14b. Domestic Violence History

These tables report on Common Data Elements required for Head of Household and adults in the family. You can update these fields on the Entry Assessment, Interim Review/Update Assessment or Exit Assessment.

### Table/Questions 15. Living Situation

This table reports on Universal Data Element required for Head of Household and adults. You can update the Living Situation on the Entry or Interim Review/Update Assessment.

# Table/Questions 16 through 21. Cash Income and Non Cash Benefits and Health Insurance

These tables report on Common Data Elements required for all clients and entered on the Income, Non-Cash Benefits and the Health Insurance Sub Assessments. You can update the elements on the Entry Assessment, Interim Review/Update Assessment or Exit Assessment.

### Table/Question 22a2 – Length of Participation – ESG Projects

This data accounts for all time relevant to a client's latest project stay even if the client entered the project prior to the start of the report. Information is included for both 'Stayers' and 'Leavers'

| 22a2 - Length of Participation - ESG Projects |  |       |         |         |  |  |  |
|---|--|-------|---------|---------|--|--|--|
|   |  | Total | Leavers | Stayers |  |  |  |
| 0-7 days                                      |  | 309   | 283     | 26      |  |  |  |
| 8 to 14 days                                  |  | 114   | 75      | 39      |  |  |  |
| 15 to 21 days                                 | If your project stay is typically 90 days and you see data in<br>the field "731-1095 days" you may be missing client exits or<br>have entered the wrong exit date. | 68    | 35      | 33      |  |  |  |
| 22 to 30 days                                 |  | 103   | 54      | 49      |  |  |  |
| 31 to 60 days                                 |  | 162   | 109     | 53      |  |  |  |
| 61 to 90 days                                 |  | 89    | 55      | 34      |  |  |  |
| 91 to 180 days                                |  | 151   | 77      | 74      |  |  |  |
| 181 to 365 days                               |  | 226   | 112     | 114     |  |  |  |
| 366 to 730 Days (1-2 Yrs)                     |  | 113   | 43      | 70      |  |  |  |
| 731 to 1,095 Days (2-3 Yrs)                   |  | 81    | 1       | 80      |  |  |  |
| 1,096 to 1,460 Days (3-4 Yrs)                 |  | 1     | 0       | 1       |  |  |  |
| 1,461 to 1,825 Days (4-5 Yrs)                 |  | 1     | 0       | 1       |  |  |  |
| More than 1,825 Days (>5 Yrs)                 |  | 0     | 0       | 0       |  |  |  |
| Data not collected                            |  | 0     | 0       | 0       |  |  |  |
| Total   |  | 1418  | 844     | 574     |  |  |  |

### Table/Question 22c –Length of Time between Project Start Date and Housing Move In Date.

**Only Rapid Rehousing (RRH) Projects** will have data populate in this table (all other projects will see zero data). The Housing Move In Date data element <u>must</u> be completed for <u>the Head of Households of households who have moved into a unit</u>. **If a client has not moved into housing yet they will appear in the "Data Not Collected" field and this does not signify a data entry error.** 

| 22c - RRH Length of Time between Project Start Date and Housing Move-in Date |  |       |                     |                             |                       |                           |  |
|--|--|-------|---------------------|-----------------------------|-----------------------|---------------------------|--|
|  | RRH Projects – When clients move into  | Total | Without<br>Children | With Children<br>and Adults | With Only<br>Children | Unknown<br>Household Type |  |
| 7 days or less   | housing (rental unit) during enrollment<br>(ensure the Housing Move In Date data<br>element has been entered for the Head of<br>Household). This data element should be<br>completed on the Interim Review (MSHMIS | 16    | 10                  | 6                           | 0                     | 0                         |  |
| 8 to 14 days   |  | 19    | 5                   | 14                          | 0                     | 0                         |  |
| 15 to 21 days  |  | 14    | 5                   | 9                           | 0                     | 0                         |  |
| 22 to 30 days  |  | 14    | 7                   | 7                           | 0                     | 0                         |  |
| 31 to 60 days  | Update Assessment)   | 35    | 11                  | 24                          | 0                     | 0                         |  |
| 61 to 180 days   |  | 21    | 8                   | 13                          | 0                     | 0                         |  |
| 181 to 365 days  | If a client does not move into housing they will   | 0     | 0                   | 0                           | 0                     | 0                         |  |
| 366 to 730 Days (1-2 Yrs)  | appear in the "Data Not Collected" field. This   | 1     | 1                   | 0                           | 0                     | 0                         |  |
| Data not collected   | does not signify a data entry error.   | 34    | 17                  | 17                          | 0                     | 0                         |  |
| Total  |  | 154   | 64                  | 90                          | 0                     | 0                         |  |

### Supplemental ART Report

**Name:** Housing Move In Data Quality Report **Location:** ART > Public Folder > Data Quality > Incongruity and Audit Reports

### Table/Question 22d – Length of Participation by Household Type

This table uses the Length of Participation in Question 22a2 and breaks it out into Household Types.

### <u>Table/Question 22e – Length of Time Prior to Housing – based on 3.917 Date of Homelessness Started.</u>

This question reports on the time that the client reported being homeless up until obtaining housing in the project using the approximate data of homeless question and the Project Start Date.

| zze zenger er miter nor ter  |   |       |                  |                             |                       |                           |
|------------------------------|---|-------|------------------|-----------------------------|-----------------------|---------------------------|
|                              |   | Total | Without Children | With Children and<br>Adults | With Only<br>Children | Unknown<br>Household Type |
| 7 days or less               |   | 0     | 0                | 0                           | 0                     | 0                         |
| 8 to 14 days                 |   | 0     | 0                | 0                           | 0                     | 0                         |
| 15 to 21 days                |   | 0     | 0                | 0                           | 0                     | 0                         |
| 22 to 30 days                | If a client is missing data in their Approximate  | e 0   | 0                | 0                           | 0                     | 0                         |
| 31 to 60 days                | Date of Homelessness Started question they<br>will appear on the Data not collected line and<br>the data will need to be fixed.<br>If a client does not move into housing they<br>will appear on the "Not yet moved into<br>housing" line. This does not signify a data | 0     | 0                | 0                           | 0                     | 0                         |
| 61 to 180 days               |   | 4     | 0                | 0                           | 0                     | 4                         |
| 181 to 365 days              |   | 0     | 0                | 0                           | 0                     | 0                         |
| 366 to 730 Days (1-2 Yrs)    |   | 2     | 1                | 0                           | 1                     | 0                         |
| 731 days or more             |   | 0     | 0                | 0                           | 0                     | 0                         |
| Total (persons moved into ho |   | 6     | 1                | 0                           | 1                     | 4                         |
| Not yet moved into housing   |   | 0     | 0                | 0                           | 0                     | 0                         |
| Data not collected           | entry error.  | 15    | 3                | 0                           | 0                     | 12                        |
| Total Persons                |   | 21    | 4                | 0                           | 1                     | 16                        |

### Table/Question 23a- Exit Destination

It is important that agencies make **every** effort to collect discharge information from clients who are exiting their projects even if the client is going back on the street or into shelter. Failure to collect this information shows a lack of client engagement. Agencies with a high number of null exit destinations should work to improve client engagement. There are many Continuous Quality Improvement (CQI) resources on MCAH's website that can be of assistance.

| ZSC * EXIL Destination * An persons   |                         | Total           | Without Children | With Children and Adults | With Only Children | Unknown Household Type |
|---|-------------------------|-----------------|------------------|--------------------------|--------------------|------------------------|
| Permanent Destinations  |                         |                 |                  |                          |                    |                        |
| Moved from one HOPWA funded project to HOPWA PH   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Owned by client, no ongoing subsidy   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Owned by client, with ongoing subsidy   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client, no ongoing subsidy  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client, with VASH subsidy   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client with GPD TIP subsidy   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client, other ongoing subsidy   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Permanent Housing (other than RRH) for formerly homeless persons  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Staying or living with family, permanent tenure   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Staying or living with friends, permanent tenure  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client, with RRH or equivalent subsidy  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client, with HCV voucher (tenant or project based)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Rental by client in a public housing unit   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Subtotal  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Temporary Destinations  |                         |                 |                  |                          |                    |                        |
| Emergency shelter, including hotel or motel paid for with emergency shelter voucher   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Moved from one HOPWA funded project to HOPWA TH   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Transitional housing for homeless persons (including homeless youth)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Staying or living with family, temporary tenure (e.g., room, apartment or house)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Staying or living with friends, temporary tenure (e.g., room apartment or house)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside) |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Safe Haven  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Hotel or motel paid for without emergency shelter voucher   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Host Home (non-crisis)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Subtotal  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Institutional Settings  |                         |                 |                  |                          |                    |                        |
| Foster care home or foster care group home  |                         | 1               | 1                | 0                        | 0                  | 0                      |
| Psychiatric hospital or other psychiatric facility  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Substance abuse treatment facility or detox center  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Hospital or other residential non-psychiatric medical facility  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Jail, prison, or juvenile detention facility  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Long-term care facility or nursing home   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Subtotal  |                         | 1               | 1                | 0                        | 0                  | 0                      |
| Other Destinations  |                         |                 |                  |                          |                    |                        |
| Residential project or halfway house with no homeless criteria  | For all projects, ensu  | re that an ex   | it interview w   | as completed             | for                | 0                      |
| Deceased  | clients with the approp | riate exit dest | ination enter    | ed. Work to re           | educe              | 0                      |
| Other   | the number of clients w | ith the follow  | ing destinatio   | ons - `Other', `         | Client             | 0                      |
| Client Doesn't Know/Client Refused  | Doesn't Know/Cl         | lient Refused'  | and "Data No     | ot Collected"            |                    | 0                      |
| Data Not Collected (no exit interview completed)  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Subtotal  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Total   |                         | 1               | 1                | 0                        | 0                  | 0                      |
| Total persons exiting to positive housing destinations  |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Total persons whose destinations excluded them from the calculation   |                         | 0               | 0                | 0                        | 0                  | 0                      |
| Percentage  |                         | 0%              | 0%               | 0%                       | 0%                 | 0%                     |
|   |                         |                 |                  |                          |                    |                        |

### Supplemental ART Report

**Name:** Discharge Destination DQ Report **Location:** ART > Public Folder > Data Quality > UDE Completeness & Null Data Reports

#### The recommended steps for fixing null destination data include:

- Run the **Discharge Destination DQ Report** and identify any `non-HUD' destination responses and gather information regarding `other' destinations and map them into the appropriate HUD categories.
- Print a list of the exited clients with missing/null value and ask staff if they know where the client went after project exit **OR** reach out to the clients' emergency contacts or family members to ascertain client whereabouts.

### Table/Question 24 – Homeless Prevention Housing Assessment at Exit

Only Homeless Prevention Projects will have data populated in this table (all other projects will see zero data).

The data element(s) below must be completed for all clients (adults and children) who have a project exit during the reporting period. This includes the gateway question "Housing Assessment at Exit" as well as the appropriate secondary question, if applicable.

If you don't see data populated in this table go back into the client record and update the elements on the program Exit.

| Housing Assessment at Exit                                | -Select-     |   |  |  |  |
|---|--------------|---|--|--|--|
| If Able to maintain housing at entry, Subsidy Information | -Select-     | G |  |  |  |
| If Moved to new housing unit, Subsidy information         | -Select- V G |   |  |  |  |

| 24 - Homeless Prevention Housing Assessment at Exit  |  |       |                  |                             |                       |                           |  |
|--|--|-------|------------------|-----------------------------|-----------------------|---------------------------|--|
|  |  | Total | Without Children | With Children and<br>Adults | With Only<br>Children | Unknown<br>Household Type |  |
| Able to maintain the housing they had at project sta | artWithout a subsidy                                     | 0     | 0                | 0                           | 0                     | 0                         |  |
| Able to maintain the housing they had at project sta | artWith the subsidy they had at project entry            | 0     | 0                | 0                           | 0                     | 0                         |  |
| Able to maintain the housing they had at project sta | artWith an on-going subsidy acquired since project entry | 0     | 0                | 0                           | 0                     | 0                         |  |
| Able to maintain the housing they had at project sta | artOnly with financial assistance other than a subsidy   | 0     | 0                | 0                           | 0                     | 0                         |  |
| Moved to new housing unitWith on-going subsidy       |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Moved to new housing unitWithout an on-going subsidy |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Moved in with family/friends on a temporary basis    | Total with Homeless Prevention                           | 0     | 0                | 0                           | 0                     | 0                         |  |
| Moved in with family/friends on a permanent basis    |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Moved to a transitional or temporary housing facilit | should <b>FOUAL</b> the <b>Total</b>                     | 0     | 0                | 0                           | 0                     | 0                         |  |
| Client became homeless - moving to a shelter or ot   | Number of Leavers (0.5a5)                                | 0     | 0                | 0                           | 0                     | 0                         |  |
| Client went to jail/prison                           |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Client died  |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Client doesn't know/Client refused                   |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Data Not Collected (no exit interview completed)     |  | 0     | 0                | 0                           | 0                     | 0                         |  |
| Total  |  | 0     | 0                | 0                           | 0                     | 0                         |  |

### Table/Question 25a – Number of Veterans

The Veterans table populates from data where at least one veteran in the household is served (client is over 18 at entry and answers "yes" to veteran status).

| 25a - Number of Veterans           |       |                  |                             |                           |
|------------------------------------|-------|------------------|-----------------------------|---------------------------|
|                                    | Total | Without Children | With Children and<br>Adults | Unknown<br>Household Type |
| Chronically Homeless Veteran       | 0     | 0                | 0                           | 0                         |
| Non-Chronically Homeless Veteran   | 0     | 0                | 0                           | 0                         |
| Not a veteran                      | 3     | 2                | 0                           | 1                         |
| Client doesn't know/Client refused | 0     | 0                | 0                           | 0                         |
| Data not collected                 | 1     | 0                | 0                           | 1                         |
| Total                              | 4     | 2                | 0                           | 2                         |
|                                    |       |                  |                             |                           |

### Table/Question 26b – Number of Chronically Homeless Persons by Household

Total person count is based on the chronic homeless status of the head of household and other adults at project entry. This will include household members who are not chronically homeless according to their own data but who are in a household with a chronically homeless head of household or another adult.

| 26b - Number of Chronically Homeless Persons by Household |       |                     |                             |                       |                           |  |
|---|-------|---------------------|-----------------------------|-----------------------|---------------------------|--|
|   | Total | Without<br>Children | With Children<br>and Adults | With Only<br>Children | Unknown<br>Household Type |  |
| Chronically Homeless                                      | 102   | 102                 | 0                           | 0                     | 0                         |  |
| Not Chronically Homeless                                  | 1124  | 712                 | 388                         | 4                     | 20                        |  |
| Client Doesn't Know/Client Refused                        | 11    | 8                   | 3                           | 0                     | 0                         |  |
| Data not collected  | 181   | 114                 | 56                          | 4                     | 7                         |  |
| Total   | 1418  | 936                 | 447                         | 8                     | 27                        |  |

#### Chronic Homeless status is determined by the following data elements:

- Does the client have a disabling condition?
- Disability sub-assessment data (*Disability Type* **and** "If yes, expected to be of long-continued and indefinite duration...") •
- 3.917A or 3.917 B Homeless History Interview Questions

#### Additional data elements taken into account include:

- Project Type
- Relationship to Head of Household
- Date of Birth