

## PREVENTION HMIS DATA ENTRY CHECKLIST

This document provides a snapshot of the steps involved with managing clients through the HMIS. For more detailed guidance refer to the HMIS Process Guide for ESG/ESG-CV Prevention Service.

- Access the Client Record
  - ✓ EDA into your Prevention bin
  - ✓ Backdate, if necessary
  - ✓ Search for the Client
- Addressing Cancelled Referrals
  - ✓ Update Client Notes at the bottom of the Client Profile screen to reflect the reason for cancelling the referral.
  - ✓ Update the Referral Outcome
    - Referral Outcome: Cancelled
    - Reason: Unable to contact Client
- Addressing Declined Referrals
  - ✓ Update Client Notes at the bottom of the Client Profile screen to reflect the reason for declining the referral.
  - ✓ Update the Referral Outcome
    - Referral Outcome: Declined
    - Reason: Select Reason
- Addressing Accepted Referrals
  - ✓ Create/Edit Household (if applicable)
  - ✓ Add Electronic ROI (Release of Information)
  - ✓ Record (HUD) Project Entry = Same day as initial interview
  - ✓ Record all known data elements at project entry (on MSHMIS RRH and Prevention Intake Assessment) for each family member
  - ✓ Update the Referral Outcome: Accepted
  - ✓ Create Case Plan/ESG Prevention Goal and Document Case Notes
    - Goal Classification: ESG
    - Goal Type: Retain or resettle/safe affordable housing (initial Prevention goal)
    - Status: In Progress
    - Record Case Note
  - Record applicable Service Transactions.
    - Service Type: select the appropriate service type
    - Service Costs: complete fields for Back Rent or Back Utility
    - Funding Source: City ESG
  - ✓ Record Need Information
    - Need Status: Service Completed
    - Need Outcome: Fully Met

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- Update HMIS Record as a Relationship Develops and Information is Obtained
  - ✓ Continue to <u>update</u> the MSHMIS Update Assessment as information becomes available (update this information via interim review).
  - ✓ Document ongoing case notes (on the Prevention Goal, located under the Case Plans tab)
  - ✓ Record additional services provided, if applicable
- Exit Client from Project
  - ✓ End date all service transactions
  - ✓ End date assigned case manager, if any
  - ✓ Document any final case notes
  - ✓ Update Overall Status of the ESG Prevention Goal
    - Service Completed
  - ✓ Record Project Exit Date = Date client is no longer receiving prevention services
  - ✓ Document Reason for Leaving and Destination
  - ✓ Update any data elements that changed since entry or last interim review (if applicable)
  - ✓ Complete Housing Assessment at Exit fields located at bottom of MSHMIS Exit Assessment

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